# **Health & Care Information Model:**

# nl.zorg.ComplaintPerception-v1.0

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# Managed by:



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## 1. nl.zorg.ComplaintPerception-v1.0

DCM::CoderList	Projectgroep VIPP GGZ
DCM::ContactInformation.Address	*
DCM::ContactInformation.Name	*
DCM::ContactInformation.Telecom	*
DCM::ContentAuthorList	Projectgroep VIPP GGZ
DCM::CreationDate	30-3-2022
DCM::DeprecatedDate	
DCM::DescriptionLanguage	nl
DCM::EndorsingAuthority.Address	
DCM::EndorsingAuthority.Name	*
DCM::EndorsingAuthority.Telecom	
DCM::Id	2.16.840.1.113883.2.4.3.11.60.40.3.16.3
DCM::KeywordList	
DCM::LifecycleStatus	Final
DCM::ModelerList	Projectgroep VIPP GGZ
DCM::Name	nl.zorg.Klachtbeleving
DCM::PublicationDate	15-10-2023
DCM::PublicationStatus	Prepublished
DCM::ReviewerList	
DCM::RevisionDate	
DCM::Supersedes	*
DCM::Version	1.0
HCIM::PublicationLanguage	EN

#### 1.1 Revision History

Publicatieversie 1.0 (10-06-2022)

### 1.2 Concept

The articulation by the patient himself or his contact person of the complaints and obstacles that the patient encounters. The experience can be expressed, for example, in the form of problems experienced or experienced, an issue in which the patient has become involved or experienced difficulties or obstacles.

#### 1.3 Mindmap

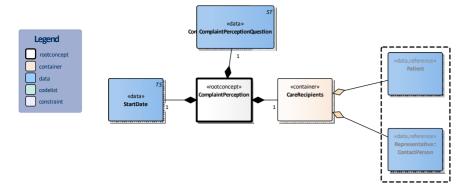
#### 1.4 Purpose

The aim is to get insight into the patient's concerns and how he experiences the problem/complaint, in order to see whether this can be changed with support from healthcare.

### 1.5 Patient Population

### 1.6 Evidence Base

### 1.7 Information Model



«rootconcept»	ComplaintPerception		
Definitie	Root concept of the ComplaintPerception information model. This root concept contains all data elements of the ComplaintPerception information model.		
Datatype			
DCM::ConceptId	NL-CM:16.3.1		
Opties			

«data»	StartDate		
Definitie	Date on which the complaint experience started.		
Datatype	TS		
DCM::ConceptId	NL-CM:16.3.4		
Opties			

«data»	ComplaintPerceptionQuestion		
Definitie	The description of the experienced complaints and obstacles.		
Datatype	ST		
DCM::ConceptId	NL-CM:16.3.2		
DCM::DefinitionCode	SNOMED CT: 418799008		
	Finding reported by subject		
	or history provider		
Opties			

«container»	CareRecipients		
Definitie	Container of the CareRecipients concept. This container contains all data		
	elements of the CareRecipients concept.		
Datatype			
DCM::ConceptId	NL-CM:16.3.6		
Opties			

«data»	Patient		
Definitie	The patient as feeder of the complaint perception		
Datatype			
DCM::ConceptId	NL-CM:16.3.3		
DCM::DefinitionCode	SNOMED CT: 116154003		
	Patient		
DCM::ReferencedConc	NL-CM:0.1.1	This is a reference to the rootconcept of	
eptid	information model Patient.		

Opties		

«data»	Representative::ContactPerson			
Definitie	Person who represents the patient in health care matters and who			
	indicates the complaint experience.			
Datatype				
DCM::ConceptId	NL-CM:16.3.5			
DCM::DefinitionCode	SNOMED CT: 70862002			
	Contact person			
DCM::ReferencedConc	NL-CM:3.1.1	This is a reference to the rootconcept of		
eptId	information model ContactPerson.			
Opties	'			

	Legend
Definitie	
Datatype	
Opties	

## 1.8 Example Instances

KlachtBelevingVraag			
StartDatum 01-06-2022			
Zorgvrager			
Identificatienummer	01999933		
Initialen	G.L.		
Geslachtsnaam	Pietersen		
ZorgverlenersRol	Psychiater		
KlachtBelevingVraag	Ik voel me belemmerd in mijn dagelijks leven want		
	durf niet meer naar buiten want ik ben bang dat ik in		
	te drukke situaties kom en in paniek raak.		

## 1.9 Instructions

## 1.10 Interpretation

## 1.11 Care Process

# 1.12 Example of the Instrument

### 1.13 Constraints

#### 1.15 References

#### 1.16 Functional Model

#### 1.17 Traceability to other Standards

#### 1.18 Disclaimer

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